KEY FEATURES: WEB, GROOVY/GRAILS, PROJECT/SYSTEM RESCUE

A small Melbourne based IT consultancy approached Mintec to assist with a project. They had committed to develop an internet application for a client to a very tight deadline and had lost their lead developer. Development of the website had stalled and the delay was causing a loss of service to customers.

The problem: The IT Consultancy project had missed a key deadline and needed help to complete the development. The client had made commitments to their customers based on an agreed launch date and their business was being impacted by the delay.

The web site development uses a language called Groovy (java based) on a development platform called Grails. While Mintec has extensive Web application development experience and skills in different web technologies, we were unfamiliar with Groovy and Grails.

The resolution: Mintec reviewed a brief of the technical issues and the outstanding functionality and committed to spend 2-3 days learning Groovy/Grails as part of familiarising ourselves with the application. Our previous experience with Java languages enabled us to come to grips with the language quickly and give us confidence with our ability to undertake the project in an efficient and effective manner.

Following the review and familarisation, Mintec committed resources to the project and established an approach to the project that met the client's revised plan.

Mintec was awarded the work, undertook the development and delivered the system to the IT Consultancy for acceptance testing.

Applying Agile principles, during our engagement Mintec worked more and more with the end client, streamlining communications and effecting real progress.

The outcome:

o The system went into production within 8 weeks of Mintec getting involved.

o Both the IT Consultancy and client were happy to get the project completed and the customer service levels were restored. The client was able to rebuild their relationship with customers and grow the business in line with the business plan.

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